



## Capability Statement

SIN 595-27 Pre-employment Background Screenings  
SIN 595-21 Workers' Compensation Services  
NAICS: 561611 Investigation Services  
SIC: 7381 Detective Agencies, Private Investigators  
CAGE CODE: RJN06  
DUNS: 118841206  
CCR Registered Small Business  
ORCA Registered Government Cards Accepted  
Service-Disabled Veteran Owned Small Business

## Summary

Locked On Investigations, LLC (LOI) provides surveillance and special investigations for potentially fraudulent workers' compensation, property, casualty and general liability claims. Our special investigation services include sick leave abuse, disability fraud, procurement fraud, embezzlement, pre-employment screenings and background investigations.

LOI is a professional, discreet, responsible, full service investigative agency comprised of industry experts. We understand that fraud affects everyone including Federal, State and local government. With that in mind, we assist governmental agencies with cost savings by decreasing the amount of money spent on potentially fraudulent claims and/or misuse of funds. Our affordable solutions meet government budget restraints.

What sets LOI apart from the competition?

- |                                  |                                  |
|----------------------------------|----------------------------------|
| ✓ Courteous Staff                | ✓ Client Relationship Management |
| ✓ Flexibility and Initiative     | ✓ Best Value Rates               |
| ✓ Adaptability to Customer Needs | ✓ High Communication Standards   |
| ✓ Performance-Based Processes    | ✓ Timely Case Closure            |
| ✓ Results-Driven Approach        | ✓ Personalized Services          |
| ✓ Cost Effective Solutions       | ✓ Solid Track Record             |

## Capabilities

- ✓ Serving MO: Locked On Investigations, LLC. is licensed and insured in Missouri.
- ✓ Additional regional and national presence: Our reach extends across the country as needed.
- ✓ Innovative surveillance and investigation services: Our video surveillance captures the claimant's activities which are documented on a time log by the investigator.
- ✓ creative undercover work: Our investigators utilize resources online such as Facebook, twitter, and other cyber resources to obtain information that may assist with the investigation.
- ✓ Interviewing specialists: Our investigators have military experience and are trained in the interviewing process.

Agency License 2022038979  
Agent License 2022038539  
Phone: 660-998-5090

[www.lockedoninvestigations.com](http://www.lockedoninvestigations.com)  
[tim@lockedoninvestigations.com](mailto:tim@lockedoninvestigations.com)  
[needhelp@lockedoninvestigations.com](mailto:needhelp@lockedoninvestigations.com)

511 E. Walnut St. #30121  
Columbia, MO 65201  
Columbia/Missouri

- ✓ In-depth communication procedures: We provide daily updates via email and phone calls to the claims adjuster. The adjuster has the ability to choose if they desire to receive daily updates by email, telephone or fax.
- ✓ State of the art equipment and technology: We use the most effective video cameras that have still photo techniques to achieve the highest quality videos and photos of the claimant's activities.
- ✓ Control, administration and management: Our staff is trained and follows a process to maintain our workflow daily from the time of receipt of a new case until the case is closed.
- ✓ Relevant and timely reports: Our investigative reports indicate pertinent information that is applicable to the claimant's case. If the adjuster indicates a date that they need the case completed, we make the case priority and submit the report back to the adjuster by that requested date.
- ✓ Territorial intelligence: We are very knowledgeable about the geographical area of where we conduct our investigations.
- ✓ Online submission system: The adjuster can log onto our website and assign a new case to us by completing a short form and clicking submit. Upon receipt of the online submission, we email the adjuster back a new case confirmation acknowledging receipt of the new assignment.
- ✓ Telephonic multilingual solutions: Should there be a need for an interpreter, we have comprehensive telephone interpreting services that include ninety (90) languages.

## Solutions

Our experts and business professionals implement solutions in the areas of:

1. **Workers' Compensation Surveillance & Investigation Services** – This service includes documentation of the employee/claimant's physical activities by means of videotape, still photographs, and written documentation on a time log by the investigator. We utilize qualified and experienced investigators, still photograph equipment, state-of-the-art video equipment, laptops, cellular telephone communications, and properly equipped surveillance vehicles.
2. **Special Investigations** – Our Special Investigations Unit excels at conducting undercover investigations, interviewing and recording witness statements, skip tracing, address canvasses, subrogation investigations, liability investigations, procurement fraud, disability and unemployment fraud investigations, sick leave abuse, cargo theft, larceny, embezzlement, and theft investigations. This unit often works hand-in-hand with law enforcement agencies to obtain the facts and provide support to authorities for civil or criminal investigations.
3. **Records Research** – For the purposes of pre-employment screenings and background investigations; we retrieve data from public domains, courthouses, Federal, State and local record repositories. Research criminal convictions histories, civil litigations, DMV records, corporate filings, tax liens, judgments, property ownership and valuation, bankruptcy proceedings, registered sex offender databases, verify previous employers, education listed on application and contact all references. In addition, we utilize cyber resources such as Facebook, twitter, etc. and licensed software to compile a comprehensive report of the claimant's background. We abide by all Federal, State and local privacy laws, including the Freedom of Information and Protection of Privacy Act.

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